



## LANGPORT TOWN COUNCIL

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Full Council

20.01.26

Telephony Report:

With the national switchover scheduled for December 2026, we will lose our analogue line, which currently supports our landline number (01458 259700). This is separate from our broadband service, which is supplied by Landmark. In the interim, we can remain on a month-to-month contract with Mainstream; however, the cost will increase from £18.50 to £24 per month, with further rises anticipated over the next year.

Following the switchover, the phone service will be delivered via our internet connection using VoIP (Voice over Internet Protocol). This operates through a small switch located behind the Langport banner in the corner. As there are currently no spare ports available, this unit would need to be replaced with a larger one. I have been provided with an initial pricing structure for a basic VoIP package.

The change is inevitable within the next 12 months and delaying until the analogue line is switched off risks losing our existing phone number, which could be reassigned. From a continuity and reputational standpoint, retaining the number is important.

- 1x hosted VoIP subscription (line) on 01458259700
- 2x Yealink walkabout phone
- 1x 8 port POE data switch to replace the 5 port one you currently have
- 1x Double ear USB headphone for the user who will use the desktop app (Morag)
- Call recording (no extra cost and optional to use)
- Voicemail
- Free calls to local, national and UK mobile numbers
- Self install
- Easy move- If you were to move offices in the future, you can simply take the phones with you and plug them in at the new site

	Option 1	Option 2
<b>5 Year Term</b>	£241.00 Upfront and then £14.00 Per month	£15.00 upfront and the £19.00 per month
<b>3 Year Term</b>	£291.00 Upfront and then £14.50 Per month	£15.00 upfront and the £24.00 per month
<b>2 Year Term</b>	£426.00 Upfront and then £12.00 Per month	Only option 1 available

Revised quote that excludes the USB headset, as these are relatively costly and not essential. I prefer using a headset for convenience, but it is not a requirement.

	Option 1	Option 2
<b>5 Year Term</b>	£188.00 Upfront and then £14.00 Per month	£15.00 upfront and the £18.00 per month
<b>3 Year Term</b>	£238.00 Upfront and then £14.50 Per month	£15.00 upfront and the £22.00 per month
<b>2 Year Term</b>	£388.00 Upfront and then £12.00 Per month	Only option 1 available